

Varvand Gram Shikshan Sanstha's

Eknath Sitaram Divekar College Varvand Tal-Daund Dist-Pune

Student Feedback (Student Satisfaction Survey)

Academic Year 2018-19

Student Satisfaction Survey (SSS) is one of the mandatory criteria set by National Assessment and Accreditation Council (NAAC). It is also a pre qualifier for Assessment and Accreditation of the institution. From 2017 onwards the NAAC has endeavored to conduct a Student Experience Survey, the results of which will go into the accreditation process. We have included 10 competency based questions, responses to which are given anonymously by students of the institution. This survey corresponds to an institute level feedback on infrastructure and learning experience.

Feedback system is adopted in the institute for quality improvement in academics and curriculum development. This also helps in bridging the gap between the industry and the academia. The Institute invites its stakeholders to provide critical inputs for improving the quality of the curriculum through their feedbacks during the interactions. Feedback collected in online mode from students in specified feedback format and analyzed. Student's feedback is used to improve the quality of delivery of subjects as well as overall personality development of the students. Information such as Action taken report of the Institution on feedback reported as minutes by the Governing Body of the institute.

We implemented SSS on-line through online website <https://esdcollege.org> from the year 2019. The observations/ outcome of SSS are as follows:

1. Students have expressed satisfaction over the quantum of syllabus covered in their classes and laboratories.
2. Students appreciated teaching and implementation of learning outcome based curriculum which includes continuous evaluation and assessment of students throughout the semester.
3. Teacher's preparation, communication, use of appropriate teaching pedagogy and fairness of internal evaluation has been rated high in the survey.

The SSS has also pointed out few grey areas where the college/ teachers/ departments do have scope for enhancement in quality of education. They are as follows:

1. Design interdisciplinary courses.
2. Institute needs to promote internship especially for some subjects in faculty of Arts, student exchange and field visit opportunities.
3. Teachers should encourage research culture amongst students.
4. More emphasis on skill development and hands on assignments, inclusion of seminars, workshops and field visits for typically one subject.
5. Enhance use of ICT in teaching and equipments laboratories with multiple copies of small instruments.

Feedback Questionnaire

- 1) How much of the syllabus was covered in the class?
 - 4 – 85 to 100%
 - 3 – 70 to 84%
 - 2 – 55 to 69%
 - 1 – 30 to 54%
 - 0 – Below 30%
- 2) The teacher's approach to teaching can best be described as
 - 4 – Excellent
 - 3 – Very good
 - 2 – Good
 - 1 – Fair
 - 0 – Poor
- 3) The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth.
 - 4 – Significantly
 - 3 – Very well
 - 2 – Moderately
 - 1 – Marginally
 - 0 – Not at all
- 4) Teachers inform you about your expected competencies, course outcomes and programme outcomes.
 - 4 – Every time
 - 3 – Usually
 - 2 – Occasionally/Sometimes
 - 1 – Rarely
 - 0 – Never
- 5) The teachers illustrate the concepts through examples and applications.
 - 4 – Every time
 - 3 – Usually
 - 2 – Occasionally/Sometimes
 - 1 – Rarely
 - 0 – Never
- 6) Teachers are able to identify your weaknesses and help you to overcome them.
 - 4 – Every time
 - 3 – Usually
 - 2 – Occasionally/Sometimes
 - 1 – Rarely
 - 0 – Never
- 7) Teachers encourage you to participate in extracurricular activities.
 - 4 – Strongly Agree
 - 3 – Agree
 - 2 – Neutral

1 – Disagree

0 – Strongly Disagree

8) Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work.

4 – To a great extent

3 – Moderate

2 – Some What

1 – Very little

0 – Not at all

9) The teachers identify your strengths and encourage you with providing right level of challenges.

4 – Fully

3 – Reasonably

2 – Partially

1 – Slightly

0– Unable to

10) The overall quality of teaching-learning process in your institute is very good.

4 –Strongly agree

3 – Agree

2 – Neutral

1 – Disagree

0 – Strongly disagree

Student Satisfaction Survey-(Academic Year 2018-19)

Total Responses: - 909

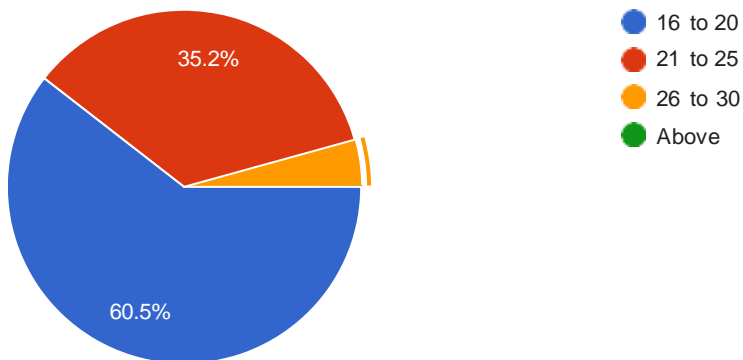
A) Please confirm this is the first and only time you answer this survey.

909 responses



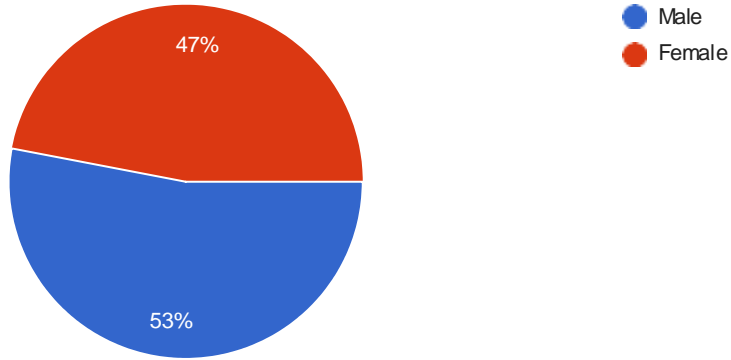
B) Age

909 responses



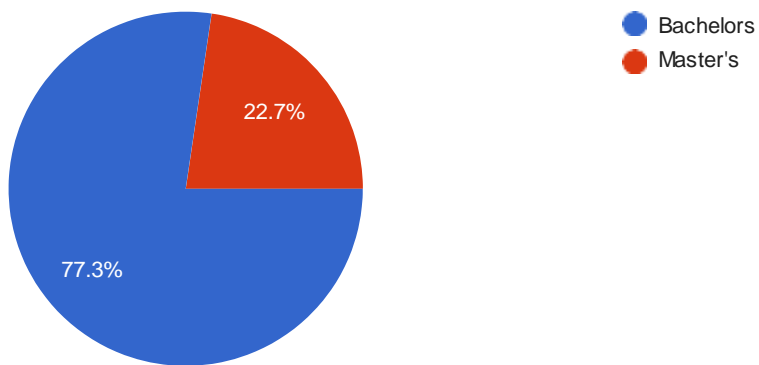
C) Gender

909 responses



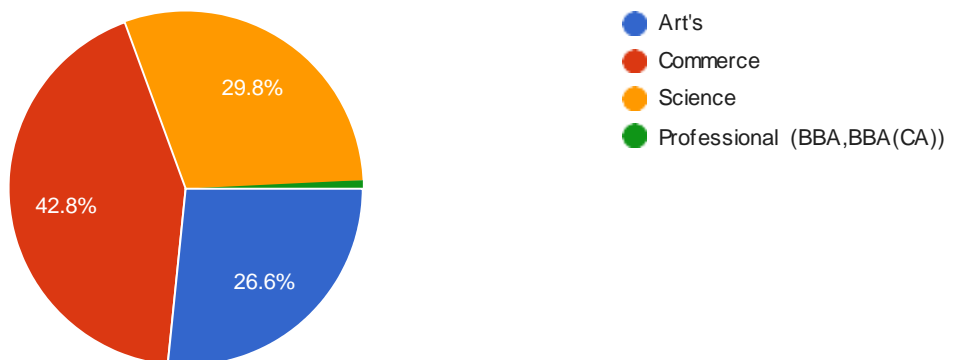
D) What degree program are you pursuing now?

909 responses



F) What subject area are you currently pursuing?

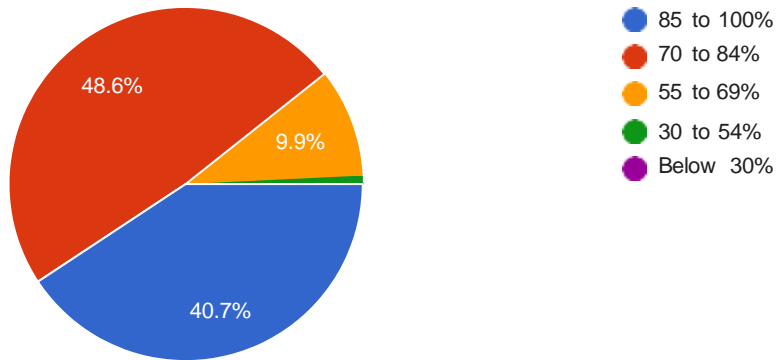
909 responses



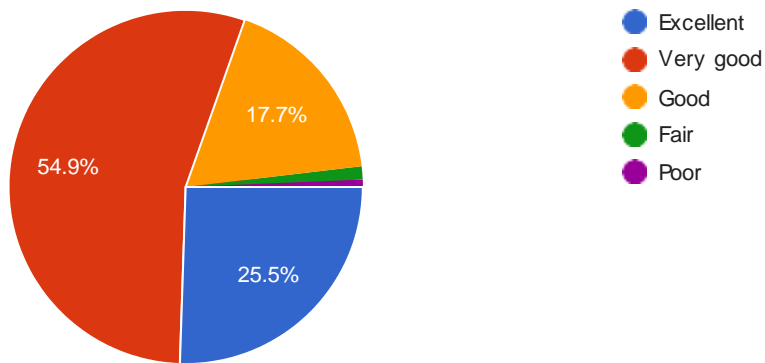
Instructions to fill the questionnaire

1. How much of the syllabus was covered in the class?

909 responses

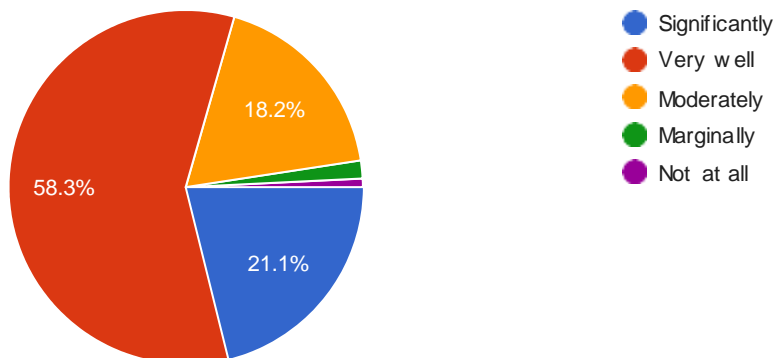


2. The teacher's approach to teaching can best be described as



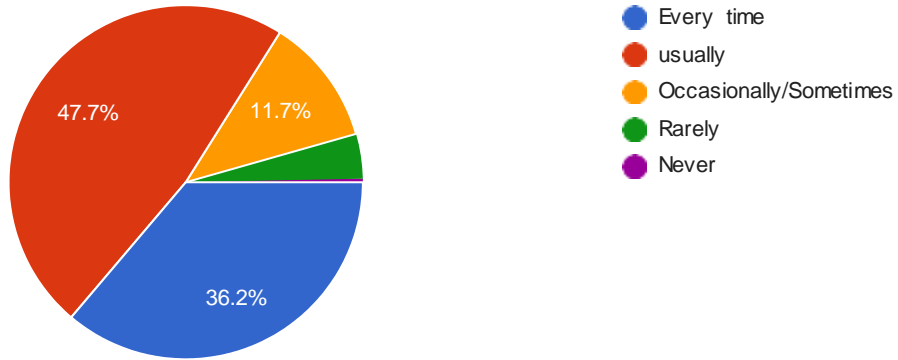
3. The teaching and mentoring process in your institution facilitates you in cognitive, Social and emotional growth.

909 responses



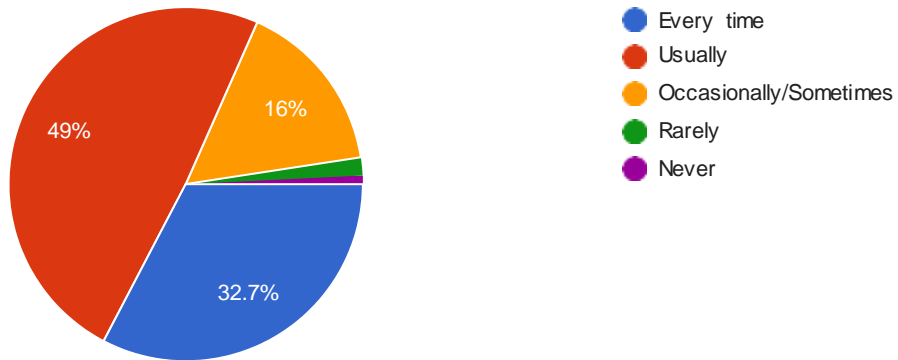
4. Teachers inform you about your expected competencies, course outcomes and programme outcomes.

909 responses



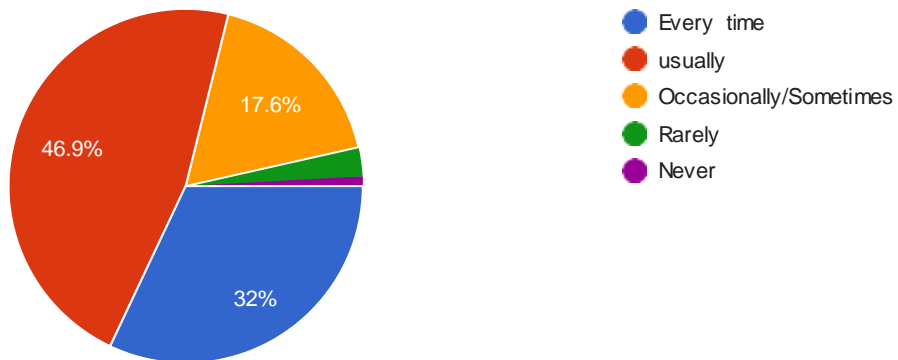
5. The teachers illustrate the concepts through examples and applications.

909 responses

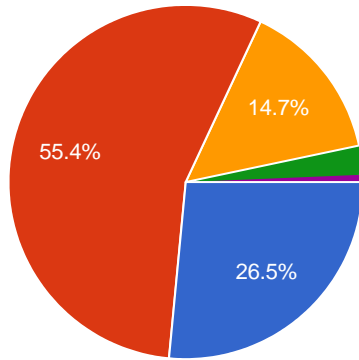


6. Teachers are able to identify your weaknesses and help you to overcome them.

909 responses

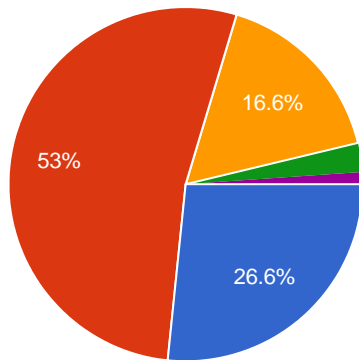


7. Teachers encourage you to participate in extracurricular activities.



- Strongly agree
- Agree
- Neutral
- Disagree
- Strongly disagree

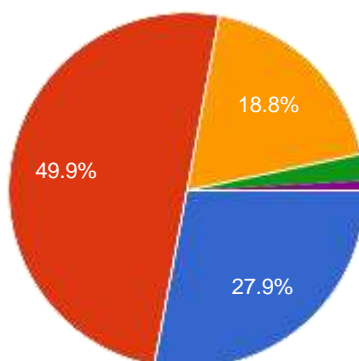
8. Efforts are made by the institute/ teachers to inculcate soft skills, life skills and Employ ability skills to make you ready for the world of work.



- To a great extent
- Moderate
- Somewhat
- Very little
- Not at all

9. The teachers identify your strengths and encourage you with providing right level of Challenges.

909 responses



- Fully
- Reasonably
- Partially
- Slightly
- Unable to

10. The overall quality of teaching-learning process in your institute is very good.

